



Fall 2023

The Plus Source

Your financial solution.

Another Major Milestone Achieved!

Telco Plus Credit Union is growing rapidly. In fact, according to the Cornerstone League, we are one of the fastest growing credit union in our peer size in the four-state area! We are growing loans, deposits, members, and branches!

Our third branch, called 1010, is now open for business. This beacon on the hill is our second location in Tyler; located at 1010 S SE Loop 323, on the East side of town. It's between 5th Street and Front Street at the corner of Old Omen Road and Loop 323. The remodel included lots of updates to make the previous building secure and functional for our members. The branch has the traditional teller lobby layout plus a few other features to make it efficient; the tellers can work the drive-thru and the lobby at the same time! Our Universal Employees can help you open an account, CD, apply for a loan, or help you with any app questions that you might have. There is 1 ATM, 2 regular drive-thru lanes, and 1 truck lane to accommodate taller trucks and people pulling trailers. We have bilingual services in each area of the credit union, including the ATM. All of these streamlined features allow us to help more members with a smaller crew, saving our membership money.

On Wednesday, Sept. 20th at 11 am, we had a Ribbon Cutting Ceremony with all three Chambers: Tyler Area CoC, Hispanic Alliance CoC, and Tyler Metro CoC. After the Ribbon Cutting we had a great Grand Opening with over 165 people attending. There were food trucks, games, giveaways, and music to make the occasion fun!

We are blessed with our success and appreciate the hard work of the staff, the leadership of our CEO, Randall Pearson, MBA, and supportive Board of Directors who are dedicated to our credit union. Most of all, we appreciate our members. Please invite your family and friends to join so that they too can reap the benefits of Telco Plus Credit Union. Please visit the branch the next time you are in the area.



Tyler Hispanic Alliance, Tyler Area Chamber, Tyler Metro Chamber, Board of Directors, CEO, and Telco Plus Staff.



People enjoying the food trucks and the prize wheel.

Save Time, Schedule Your Next Meeting!

You can book an appointment with Members Services or the Loan Department through our website or by calling us. The software allows you to select a branch, service, date, time, and staff member or first available. Appointment can be booked for in-person, video, or by phone call, whichever is the most convenient for you. All appointments either booked by yourself or through a staff member, the system will send you reminders and a list of items to bring with you to make your appointment successful. We hope to see you soon, at a time that is most convenient to you!

<https://www.telcoplus.org/schedule/>

The screenshot shows the Telco Plus Credit Union website's appointment scheduling interface. At the top, there's a navigation bar with the Telco Plus logo and links for Mortgage, Banking, Lending, Digital Branch, and About. A 'BOOK APPOINTMENT' button is visible in the top right corner, highlighted with a green checkmark. Below the navigation bar, the main heading is 'Book An Appointment'. On the left, there's a sidebar with a list of service categories: Service, Meeting Method, Meeting Details, Your Details, Account Request, Checking, Savings, Mortgages, Lending, Help, and Other. The main content area is titled 'Select a Service' and shows a list of services with their respective durations (e.g., 30 minutes). A green arrow points to the 'Book Appointment' button in the top right corner of the page.

TOY REFI



2+2=\$50

2 weeks only, you can refinance your toys up to 2 points lower and earn \$50 cash!*

Talk to Your Loan Officer Soon!

*Offer Oct. 9 - Oct. 23, 2023, \$50 cash for loans over \$5,000. With this special you can refinance ATVs, RVs, motorcycles, boats, personal water crafts, up to 2 points lower down to the floor rate. New loans only.

VISA® Transfer Payoff

Only Oct. 1 - 31, 2023

7.5% APR fixed rate on transfer balances until it's paid off.

**Call today to set up your
credit card balance transfer!**

For current and new credit card holders. The processing of your above-referenced request does not alter your responsibility for ensuring that requested changes comply with all agreements (including any amendments), laws, rules, and regulations governing the program.

Christmas Loans* & Skip-A-Pay

Apply to have more cash for Christmas! Nov. 1 - Jan. 15

*Use the online application to receive a .25% discount off your qualifying rate. Credit qualifications apply.



Help us raise money for The Blue Santa Project. Longview PD & Tyler PD. Nov. 1 - Dec. 5

Children in need are selected to shop with a cop to have a Merrier Christmas and build positive relationships.

**All locations
are taking money
donations!**

News & Alerts

- + Earn More - Visit our Share Rate page often to see our great CD & IRA rates and special offers!
<https://www.telcoplus.org/rates/>
- + Holiday Schedule - Please see below for closings. The full year of closings is listed on the website. We are OPEN on Columbus Day this year!
- + Travel Notices - Please send us a message through Secure Messages in your app or home banking to let us know if you will be traveling! (Otherwise your card might not work on the way to grandma's house.)
- + National Night Out Block Party - Tuesday, October 3rd from 3:30 pm to 5:30 pm at Longview. Please join us in building a safer and stronger community.
- + Christmas Club Account Availability - Starting Oct. 2nd you will have access to your Christmas Club share account. You can make 2 withdrawals from that account now through Jan. 15, 2024.
- + Halloween - Please visit on Tuesday, Oct. 31st - we will be handing out Halloween candy to everyone!
- + Christmas - Reminder we have pretty gift cards and cash envelopes that make wonderful gifts of choice!

CREDIT UNION HOLIDAYS - We will be closed:

www.telcoplus.org

Thanksgiving - Thurs., Nov. 28th

Christmas - Sat. Dec. 23rd - Mon. Dec. 25th

New Year's Eve - Sat. Dec. 30th - Mon. Jan. 1st

Longview: 423 Gilmer Rd., Longview, TX 75604, 903-753-5588 Tyler: 7395 S. Broadway, Tyler, TX 75703, 903-597-4321
1010 Tyler: 1010 S SE Loop 323, Tyler, TX 75701, 903-508-2570

Hours:

Lobby: Mon. - Wed. 9:00 am - 5:30 pm, Thurs. - Fri. 9:00 am - 6:00 pm

Drive-Thru: Mon. - Wed. 7:30 am - 5:30 pm, Thurs. - Fri. 7:30 am - 6:00 pm;

Tyler & 1010 Tyler's Drive-Thru: Opens at 8 am Mon. - Fri.

Saturdays; Longview & Tyler: 9 am - Noon.

1010 Tyler is not open on Saturdays.

Federally Insured by NCUA.

TELCO PLUS
credit union

