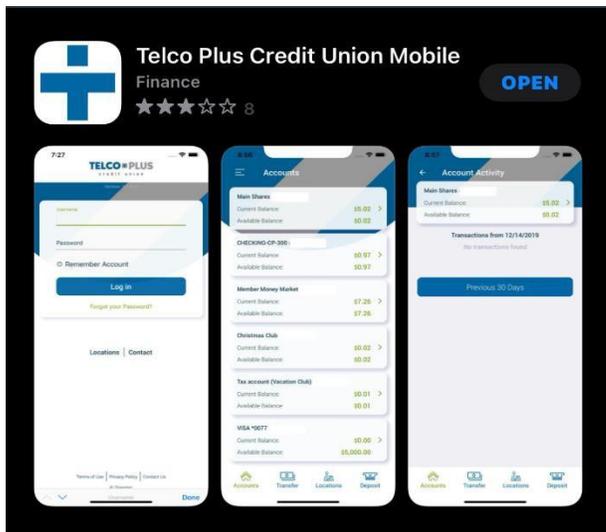


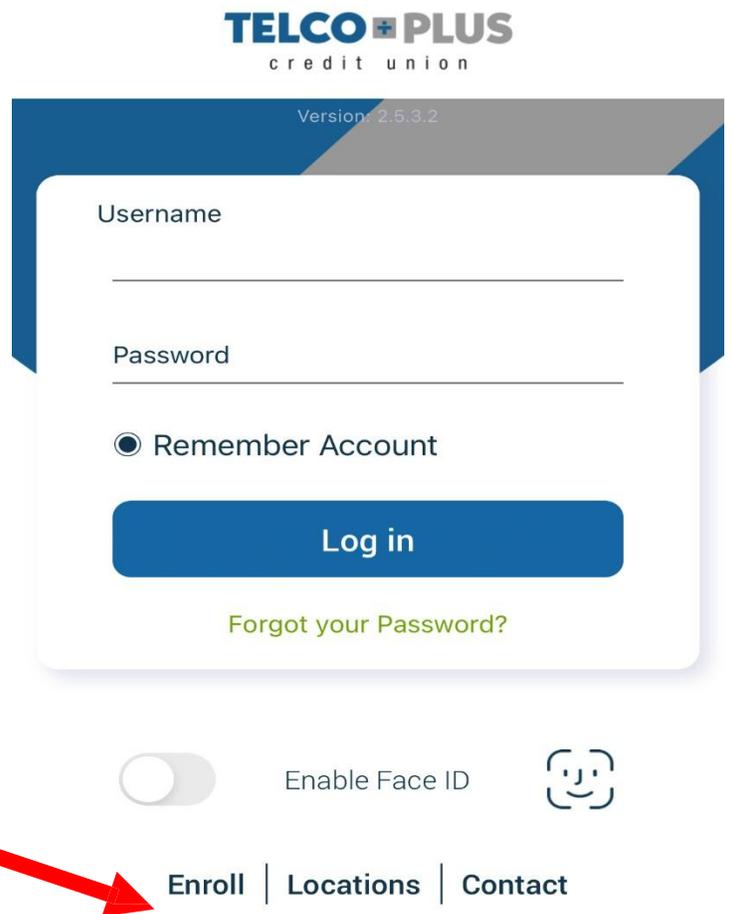
HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING



On mobile device go to App Store, type in "Telco Plus Credit Union Mobile",



downloaded open the app to start the enrollment process.



Click on "Enroll",

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

Fill in information requested,



← **Enroll**

Member Number

Social Security

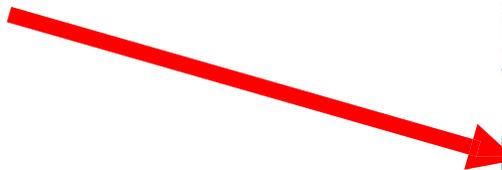
Email

Confirm Email

Zip Code

Phone Number

By clicking “Next”, you agree to the following terms and conditions.



You must currently be a member of this credit union to sign up for Home Banking and Mobile Banking. Please enter your information.

By Clicking on the Enroll button, you agree to the following terms and conditions of the [Home Banking Disclosure](#)

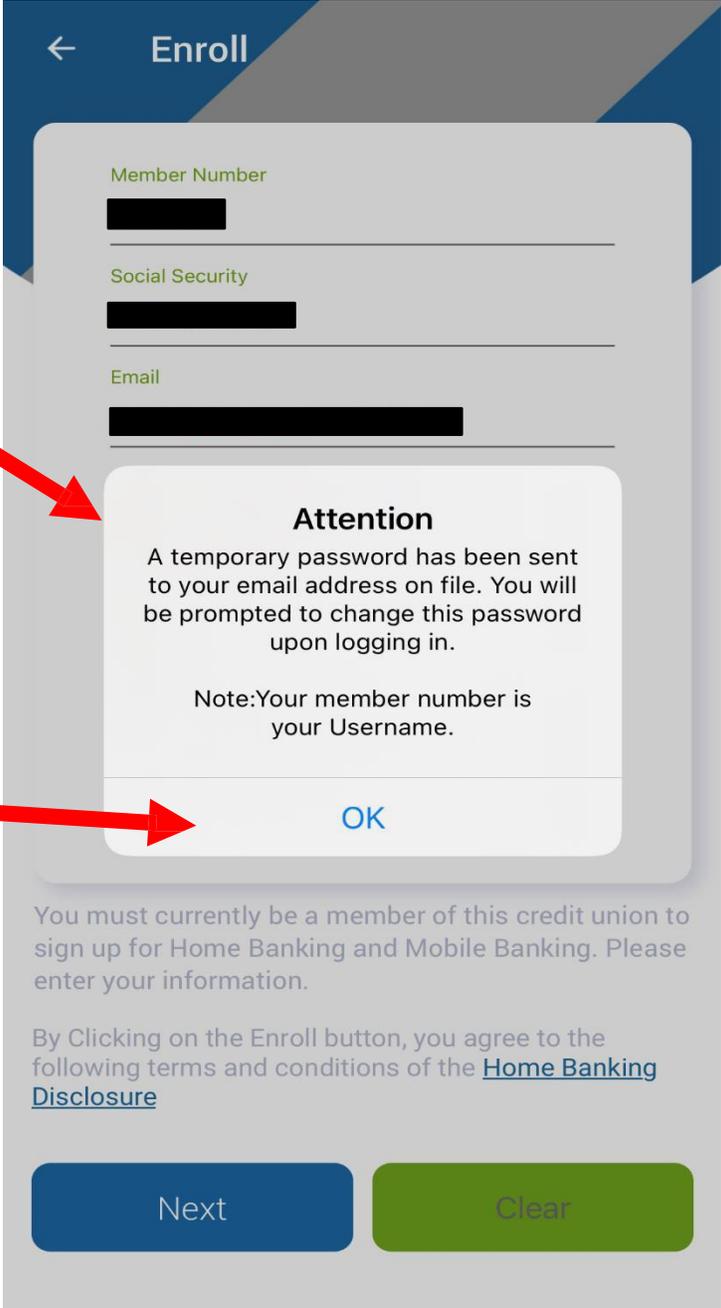
Next

Clear

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

If successful,
you will see the following:

Click "OK",



The screenshot shows a mobile application interface for enrolling into Telco Plus Credit Union's mobile banking. At the top, there is a blue header with a back arrow and the word "Enroll". Below the header, there are three input fields for "Member Number", "Social Security", and "Email", each with a blacked-out value. A white modal box with a grey border is centered on the screen, containing an "Attention" message. The message states: "A temporary password has been sent to your email address on file. You will be prompted to change this password upon logging in." Below this, a note says: "Note: Your member number is your Username." At the bottom of the modal is a blue "OK" button. Below the modal, there is a grey text block: "You must currently be a member of this credit union to sign up for Home Banking and Mobile Banking. Please enter your information." Below that is another grey text block: "By Clicking on the Enroll button, you agree to the following terms and conditions of the [Home Banking Disclosure](#)". At the bottom of the screen are two buttons: a blue "Next" button and a green "Clear" button. Two red arrows point from the text on the left to the "OK" button in the modal and the "OK" button in the modal.

Member Number
[Redacted]

Social Security
[Redacted]

Email
[Redacted]

Attention

A temporary password has been sent to your email address on file. You will be prompted to change this password upon logging in.

Note: Your member number is your Username.

OK

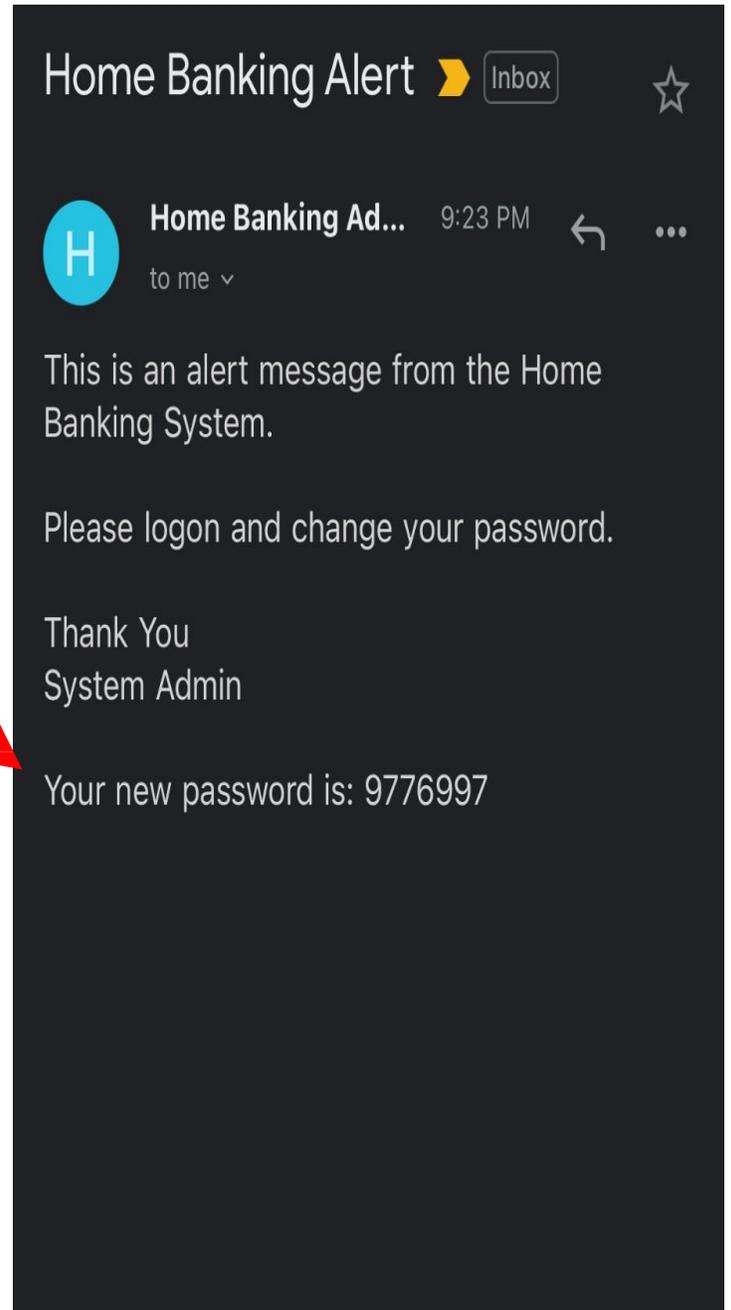
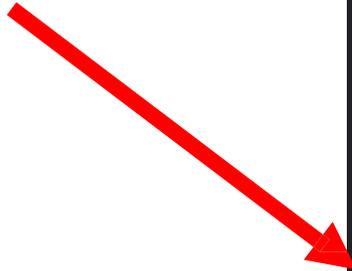
You must currently be a member of this credit union to sign up for Home Banking and Mobile Banking. Please enter your information.

By Clicking on the Enroll button, you agree to the following terms and conditions of the [Home Banking Disclosure](#)

Next Clear

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

You will then receive an email from Home Banking Alert, with your temporary password.



HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

Enter in your Username,
(Note: your member number
is your Username)

Enter in temporary password,

Click "Log in",

After you log in you will need to
Change your Username to something
That is not all numbers. It's not case
Sensitive.

Version 2.5.3.2

TELCO PLUS
credit union

Username

Password

Remember Account

Log in

Forgot your Password?

Enable Face ID

Enroll | Locations | Contact

Terms of Use | Privacy Policy | Contact Us

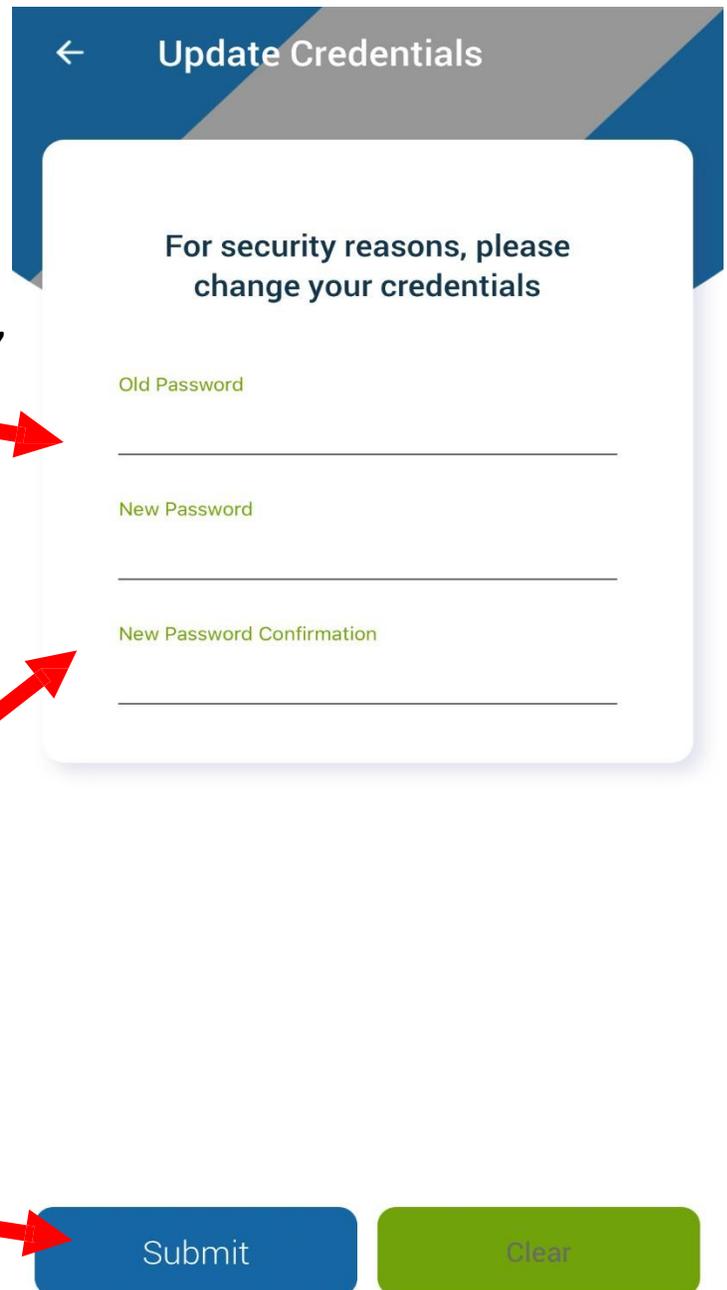
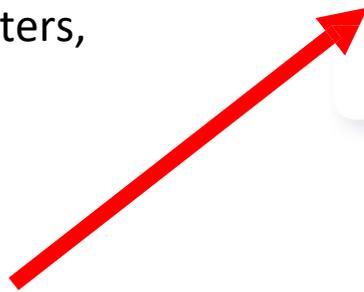
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HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

Old password will be the temporary password
That was initially sent via email,



New password must contain at least 8 characters,
Including a number,
uppercase and
lowercase, and a
special character.



← Update Credentials

For security reasons, please change your credentials

Old Password

New Password

New Password Confirmation

Submit Clear

Click “Submit”,

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

After a successful enrollment you will see this screen.

← Update Credentials

For security reasons, please change your credentials

Old Password

New Password

Update Credentials
Your password was updated successfully.

OK

Submit Clear

Click "Ok",

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

You will then be asked to choose and answer security questions.

(Be sure to save your answers, which will be case sensitive)

Enter in a confidence word

(Can consist of letters/numbers for further security towards your account)

Click "submit",

Security Question Setup

Security Question Setup

What is the name of your first pet? >

Answer

Where did you meet your spouse for the first time? >

Answer

In what year (YYYY) did you graduate from high school? >

Answer

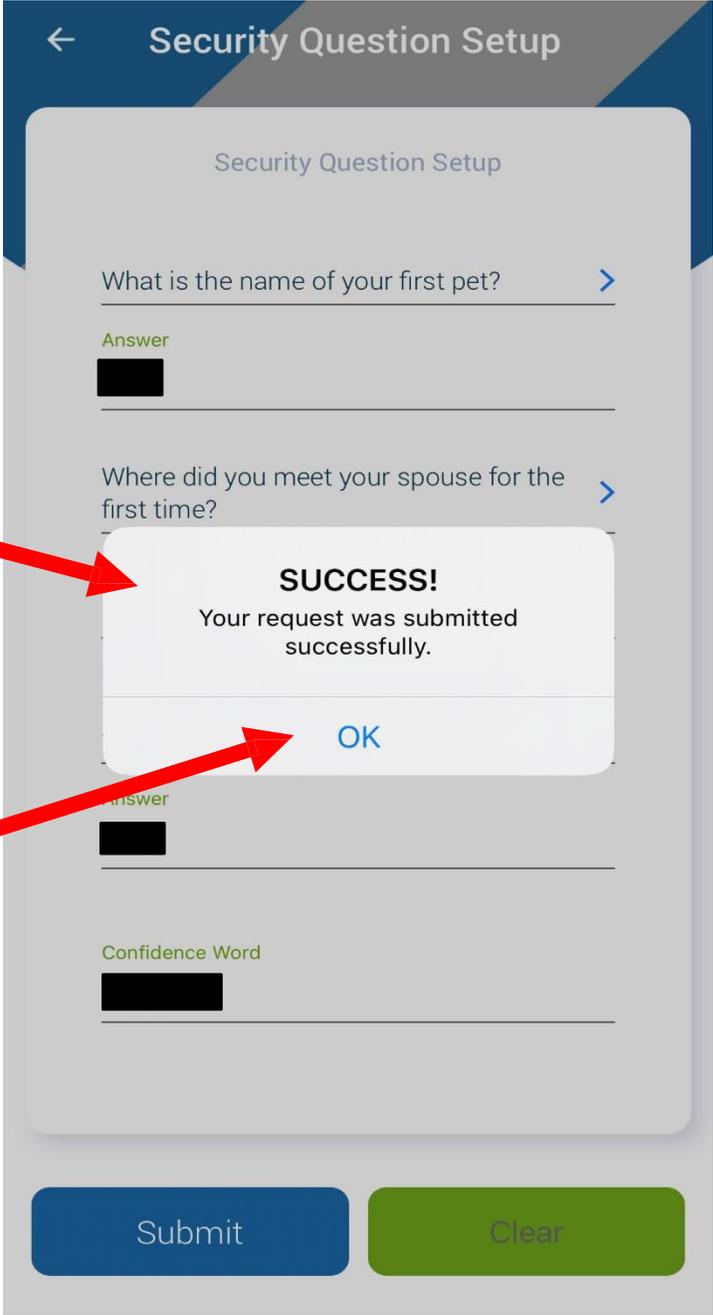
Confidence Word

Submit Clear

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

You will then receive
this message

Click "Ok",
It should take you directly
into your account.



The screenshot shows a mobile application interface for "Security Question Setup". At the top, there is a back arrow and the title "Security Question Setup". Below this, the screen displays a form with the following elements:

- A question: "What is the name of your first pet?" with a right-pointing chevron.
- An "Answer" field with a blacked-out input.
- A second question: "Where did you meet your spouse for the first time?" with a right-pointing chevron.
- A "Confidence Word" field with a blacked-out input.
- A "Submit" button (blue) and a "Clear" button (green) at the bottom.

A white success message box is overlaid on the form, containing the text: "SUCCESS! Your request was submitted successfully." Below the message is a blue "OK" button. Two red arrows point from the instructional text on the left to the success message and the "OK" button.

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

Accounts – gives account descriptions for more Information and

 **Accounts**

 **eStatements**

 **Transfer**

 **Bill Pay**

 **Locations**

 **Co-op ATM Locator**

 **Moneypass ATMs**

 **Newsletter**

 **Rates**

 **Privacy**

 **Contact Us**

 **New Loan Application**

 **Secure Message**

 **Deposit**

 **Alerts**

 **Request Account Re**

 **Log Out**

Your savings federally insured to at least \$250,000
and backed by the full faith and credit of the United States Govern

Version 2.27.1

HOW TO ENROLL INTO TELCO PLUS CREDIT UNIONS MOBILE BANKING

transaction history.

eStatements – allows you to sign up for online statements, once enrolled you can access statements through this tab.

Transfer – allows you to transfer funds between your accounts or to other Telco credit Union members.

Bill Pay – to enroll you will have to visit our Home Banking Site, after enrollment you can keep track through this tab, this service requires a checking account.

Locations – gives you access to Telco Plus Credit Unions Branch locations.

Co-op ATM Locator – ATMs and Shared Branch locations, where you can access your money surcharge-free.

MoneyPass ATMs – one of the largest surcharge-free networks, convenient to our members because it gives access to funds.

Newsletter – gives you access to our quarterly newsletter, that provides important news and announcements.

Rates – you can find current rates that we offer, for our different account types/CDs.

Privacy – Regarding what Telco Plus does with your personal information.

Contact Us – Contact information for Telco Plus CU and other services that we offer.

New Loan Application – allows you to apply for a loan.

Deposit – Mobile Deposit allows you to make deposits to your account remotely.

Secure Message – gives you the ability to message us regarding any question you might have. Including setting up Travel Notices and updating contact information.

Alerts – You can set up Alerts to remind yourself to make payments, when you have a low balance, when money is deposited, and even for every transaction.

Request Account Removal – A secure message to have your account or product closed.

Log Out – log out from mobile banking